



## VOLUNTEER AGREEMENT

Solstice 2024 is a music and arts festival that takes place atop of Rukatunturi, a 500 meter high fell in Ruka, Kuusamo.

We are a close-knit and passionate group of individuals with a big love for music, art & nature and strive to combine all of that into an unforgettable experience. Volunteers are an integral part of our ongoing efforts to enhance Solstice with each passing year. As we prepare for another round, we'd like to again extend an invitation to welcome a group of volunteers to strengthen our team before, during and after the festival.

By volunteering, you will have a great chance to get to know Solstice inside out, hone your skills and have fun with like-minded people. **We kindly request that you carefully review this agreement to gain a comprehensive understanding of what awaits you on this journey: what we can offer to you and what we expect from you.**



## 1. ENROLLMENT + ADMISSION

Organizing a festival is fun but it's a lot of work. Therefore we'd like you to take your application seriously and only apply if you really are up for coming and committing to your shifts. This way we keep extra hassle to the minimum ♡

We kindly ask you to try to be as accurate as possible in your application to avoid disappointments or misunderstandings afterwards. That way we will get the best out of it for everyone! If you have any questions before or after filling your application, please send us an email to [hello@solsticefestival.fi](mailto:hello@solsticefestival.fi)

Filling out an application does not guarantee that you will be chosen as a volunteer. We will carefully go through all applications to make our selection. We recognize the importance of planning your summer and organizing your trip, so we make our selection as swiftly as we can and communicate our decisions to you **latest by 15th of March.**

Our aim is to compose a team of volunteers where skills as well as motivation are equally embraced, so don't worry if you do not have any previous volunteering experience, okay? Let's go!

## 2. VOLUNTEERING AT SOLSTICE

When we need volunteers?

### 2.1 BEFORE THE FESTIVAL

The fences won't go up by themselves. Days of construction offer great insight into what it takes to build a festival site and have everything ready by the time the gates open.

If you would like to volunteer as a part of the building team we ask you to be ready to work at Ruka on Tuesday morning 18.6.2023 (read more below at '*Solstice Champs*'). We are also looking for volunteers for tech team to assist before the festival.

You complete all of your shifts before the festival starts.

## 1.2 DURING THE FESTIVAL

The shifts during the festival serve to provide our visitors the most enjoyable experience possible. Volunteers will be given **two or three shifts during the festival, depending on their preferences and needs.**

Available tasks and teams are: **wristband exchange and info team, sustainability & cleaning team, catering & bar team, artist host team** (runners & stage hosts) and **awareness team**. These shifts run from Thursday afternoon until Saturday night. In wristband exchange & info team you can already work on Wednesday evening.

**The duration of one shift is 6 - 7 hours.** You will have plenty of time to have fun at the festival before or after your shift. Every volunteer working two shifts will also have one full free festival day. This is a great option if your accommodation and trip are settled and you are only looking for a ticket.

## 1.3 AFTER THE FESTIVAL

When we leave, everything needs to be spic and span. If deconstruction and cleaning is your thing - this one is for you.

This part starts on Sunday afternoon (for cleaning team and for tech team) and ends latest by Tuesday 25.6.2024.

## 1.4 SOLSTICE CHAMPS

Are you super keen on being with us for the entire arch from building to deconstructioning the festival site?

This role is for the hardworkers out there. We expect you to be available for one week: **from Tuesday morning 18.6. to Tuesday 25.6.2024.**

You take part for building our site to be ready by Thursday afternoon 20.6. and then you relax and have fun during the entire festival. We expect you to join again for the tear up on Monday morning and stay with us packing up and cleaning the site until Tuesday 25.6.

The tasks vary from putting up fences, painting signs, cleaning and running errands. This is the best chance to get to know Solstice inside out.

### 3. TICKETS A.K.A WHAT YOU WILL GET FROM US

**For working 2 shifts** = 3-day festival ticket

**For working 3 shifts (in rare cases 4 shifts)** = 3-day festival ticket + a crew accommodation for the duration of your stay

**Solstice Champs** = 3-day festival ticket + crew accommodation for the duration of your stay + entire festival time is free time for you to enjoy!

**Everyone will get:**

+ one warm meal per shift + snacks during the working hours

+ Solstice t-shirt

+ lots of fun and a great working & learning experience

One shift during the festival is 6 - 7 hours. During the days of construction and deconstruction before and after the festival the shifts might be a bit longer.

You receive a certificate crediting your for your volunteer work upon request.

### 4. TRAVELING TO SOLSTICE

**Everyone is responsible for their own traveling arrangements.**

Please be aware that Solstice does not reimburse any travelling costs if not agreed before.

#### 4.1 HELSINKI - RUKA - HELSINKI BUS

If you volunteer with us **during** the festival and you come from Helsinki or Oulu, the best way to arrive to Ruka is by one of our roundtrip buses. You can purchase your bus ticket through [Tiketti](#).

##### **Departures are on Wednesday & Thursday:**

Helsinki-Ruka: Wed 19.6. at 07:00 Kaikukatu 2, Helsinki.

Helsinki-Ruka: Thu 20.6. at 07:00 Kaikukatu 2, Helsinki.

##### **Return is on Sunday:**

Ruka-Helsinki: Sun 23.6. at 15:00 MastonAitio, Ruka, at 15:30 RukaVillage, Ruka

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#### 4.2 OULU - RUKA - OULU BUS

##### **Depart on Wednesday:**

Oulu-Ruka: Wed 19.6. at 18:55 Oulu Bus Station, at 19:30 Oulu Airport.

##### **Return is on Sunday:**

Ruka-Oulu: Sun 23.6. at 9:00 MastonAitio, Ruka, at 9:30 RukaVillage, Ruka. The bus arrives around 13:00 to Oulu airport.

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#### 4.3 TRAIN & BUS

When you arrive from another city, or you travel from Helsinki before Wednesday 19.6., you can take a train to Oulu and continue with a bus to Ruka. Continue from Oulu by taking a [Matkahuolto](#) operated bus to Ruka or Kuusamo and continue by taxi to Ruka.

Please see the schedules for trains and buses on [VR](#), and [Matkahuolto](#). Schedules for June are not yet released. We can inform you as soon as they are if this is your choice of travelling.

#### 4.4 CAR

If you are planning to take a ride with your car to Ruka, please let us know and we can try to arrange a car-pool to save in costs and to be kinder to our environment. There are limited amount of parking spaces.

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#### 4.5 INTERNATIONAL TRAVEL

Helsinki is accessible from most major cities, and the simplest option to reach Ruka is by Solstice charter bus from Helsinki on Wednesday/Thursday, returning on Sunday. See schedules above. Flying to Kuusamo and taking the airport shuttle or taxi to Ruka is also an option.

We are happy to advice with every step of the way to make your travel as smooth and affordable as it can be. Just reach out to [hello@solsticefestival.fi](mailto:hello@solsticefestival.fi) us with any questions.

### 5. ACCOMMODATION

If you work two **shifts** during the festival you are responsible for your own accomodation (great option if you can share a place with friends and you only need a ticket!)

If you work up to **3 shifts or more or stay with us for one week (Champs)** you will be given a bed in a crew accomodation for the **duration of your stay**. The accomodation will be in Ruka Village in a shared apartment for 4 people.

The apartments have everything you need: warm shower, fully equipped kitchen, linens and towels, sauna and a balcony.

If you are volunteering with a friend(s) we'll make our best to place you in the same apartment. But please be aware that you will be possibly sharing the apartment with strangers that hopefully at the end of the stay will be your friends ٩(●~●。)୮

There's zero tolerance for harassment, disruptive, and generally unwanted behaviour at the festival and this applies to everything - also for crew accomodations.

We expect everyone to honour their fellow-volunteers and staff and to create a welcoming, accepting and appreciating atmosphere. If you experience anything beyond that please contact a staff member immediately.

We will communicate your accomodation arrangements to you before the festival. Generally, Solstice Champs are welcomed to arrive to their crew accommodation on Monday 17.6. and stay until Tuesday 25.6. Volunteers working during the festival are welcome to arrive to their crew accommodation on Wednesday 19.6. and stay until Sunday 23.6. 3 pm (if not agreed and organised otherwise).

## 6. FOOD

### 6.1 BEFORE & AFTER THE FESTIVAL

We provide one warm meal one per day. There will be hot & cold non-alcholic drinks and all kinds of snacks available throughout the day to keep you going! All food served during construction days are vegetarian, most of the times vegan. Please indicate any allergies or other food preferences in your application.

### 6.2 DURING THE FESTIVAL

Everyone gets one warm meal per day **on the days they are working.** There will also be non-alcholic drinks & snacks available at the staff container. Please indicate any allergies or other food preferences in your application.

## 7. WHAT DO WE EXPECT FROM YOU?

As a volunteer at Solstice we need you to meet up on time for your shift and be sober when you work. Just do your best and ask if you have questions! There's always a staff members reachable.

We organize an info session for all the volunteers at the site before the festival. We expect you to take part. It's a great chance not only get to know the festival site and how everything works but to get to meet your fellow volunteers too.

**When you are working at Solstice, you are representing us. We expect all our guests and staff to honour their fellow festival-goers to create a welcoming, accepting and appreciating atmosphere.**

**There's zero tolerance for harassment, disruptive, and generally unwanted behaviour at the festival. If you witness any, please report to a security or a staff member. During the festival you may also speak to members of our awareness team.**

Let's take care of each other ♡

## 8. CANCELLATION AND NO SHOWS

We understand that unexpected things can happen in life. If you need to cancel your shifts please send an e-mail to [hello@solsticefestival.fi](mailto:hello@solsticefestival.fi) as soon as possible and inform us.

Please understand that we are counting on you! We only accept your request to cancel your shift in case of a valid reason. If it appears that you just don't care, do not show and do not inform us we will send you an invoice after the festival for the costs we beared for you without getting anything back.

No-show fee is between 165 EUR to 235 EUR depending on your promised commitment to us. The fee consists of a cost for a 3 day festival ticket & possible pre-organised accommodation. **The fee only applies if we see no sign of you and cannot reach you to know whats up. We thank you for your understanding!**



## 9. INSURANCE

Solstice has taken out a legally required insurance for all the volunteers during the duration of their shift.

## 10. ACCESSABILITY

### 10.1 ACCESSABILITY ON SITE

The festival is held on top of a fell called Rukatunturi, 490m above sea level, and it is a part of Ruka Ski Resort. The area is rocky, at times challenging to travel and has level changes. We kindly ask you to have this in mind and pack a pair of good shoes with you.

### 10.2 LANGUAGE ACCESSABILITY

Solstice welcomes about a third of its visitors from abroad and we're expecting also volunteers to join us outside of Finland. Therefore the written language in our application form and in this agreement is English. However, in all matters, you can always approach our Volunteer Programme Manager Anna-Maija both in Finnish or English ♥

**By agreeing to your shifts you indicate your agreement with above mentioned terms and conditions. If you have questions please reach out to [hello@solsticefestival.fi](mailto:hello@solsticefestival.fi)**